

BEFORE THE FORUM
FOR REDRESSAL OF CONSUMER GRIEVANCES
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI

On this the day of 08th March 2019

In C.G.No:122/ 2017-18/Nellore Circle

Present

Sri. A. Jagadeesh Chandra Rao
Sri. A. Sreenivasulu Reddy
Sri. D. Subba Rao
Sri. Dr. R. Surendra Kumar

Chairperson
Member (Finance)
Member (Technical)
Independent Member

Between

Sri. A. Subbaramaiah,
Diguvaboppapuram,
Venkatagiri,
Nellore Dist.

Complainant

AND

1. Assistant Engineer/ O/Venkatagiri
2. Assistant Divisional Engineer/O/Venkatagiri
3. Divisional Engineer/O/Naidupet

Respondents

ORDER

1. Complainant filed a petition before this Forum wherein he stated that there are 70 services on the existing single phase 15 KVA transformer and because of overloading on the transformer, he is experiencing low voltage problem and hence requested for providing another transformer for rectification of low voltage.
2. Respondent No. 3 submitted his written submission stating that respondent No. 1 had made an inspection and found that there were only 29 services connected to the said DTR and the DTR is under loaded.
3. When the complainant was contacted over phone by this Forum on 15.02.2019 at 5:30 P.M. he informed that at present he is not experiencing any low voltage problem.

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DATE 16/3

4. Since the consumer himself confirmed that he is not experiencing the low voltage problem accordingly the complaint is dismissed.

If aggrieved by this order, the Complainant may represent to the **Vidyut Ombudsman, Andhra Pradesh, Flat No:401, 4th Floor, Ashoka Chambers, Opposite to MLA Quarters, Adarsh Nagar,Hyderabad-500063**, within 30 days from the date of receipt of this order.

This order is passed on this, the day of 08th March 2019.

Sd/-	Sd/-	Sd/-	Sd/-
Member (Finance)	Member (Technical)	Independent Member	Chairperson

Forwarded By Orders



Secretary to the Forum

To

The Complainant

The Respondents

Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.

Copy to the Nodal Officer (Executive Director/Operation)/CGRF/APSPDCL/TPT.

Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh ,Flat No:401 ,4th Floor, Ashoka Chambers, Opposite to MLA Quarters , Adarsh Nagar,Hyderabad-500063.

Copy Submitted to the Secretary, APERC,11-4-660, 4th Floor, Singareni Bhavan, Red Hills, Lakdikapool, Hyderabad- 500 004.